

## Quick User Guide for Ziehm Imaging's Member Service

To all our friends and partners,

Ziehm Imaging proudly presents the Ziehm Imaging Member Service, which has been redesigned and rearranged for the benefit of its visitors. Our Member Service has been significantly improved in terms of navigation, ease of use, design and most important updating cycles.

For easier access, we have embedded the Member Service into our Ziehm Imaging website.

You will now be able to log in directly to the Member Service from the Ziehm Imaging website [www.ziehm.com](http://www.ziehm.com).

### How to Log In

To log in to the Member Service use the Member Login section on the left pane, enter the following data in the fields *Name* and *Password* and press the Login button below (the entries below in arrow brackets indicate the type of information to be entered):

Name <first name.last name> (e.g. john.public)

Password <individual> (sent to you by email)

### "myMember Service" Section

Immediately after your first login, it is recommended to replace the original password by a password of your own choice. To do this, select *myMember Service* in the top navigation bar and select *Change Password* in the drop down list or on the left pane. In the *New Password* field type your password and press the *Submit* button to change it.

Moreover you can find all your personal Services and Functions in this section.

### "About Us" Section

This section provides all documents related to Ziehm Imaging, such as Corporate Information (including Logos, Pictures etc.), Press Articles and Information on our partners and events.

### "Clinical Applications" Section

Choose the desired clinical application, on which you want to obtain clinical publications, screen shots or cine loops.

### "Product Info" Section

This section provides all documents related to Ziehm Imaging products, e.g. brochures, technical specifications, sales presentations, manuals etc. Please choose the desired system from the drop down list or on the left navigation bar.

### "Competition" Section

In this section you can find all documents relating to Ziehm Imaging's competitors.

### Trouble by using MS Internet Explorer?

Unfortunately, problems may occur with MS Internet Explorer after having logged in to the Member Service. When selecting any section of the Member Service, e.g. Product Info, you will get a message reading that you need to be logged in to continue.

This problem occurs due to current settings of MS Internet Explorer, which do not allow session cookies.

To solve this problem continue as follows:

- In MS Internet Explorer select the Tools menu > *Internet options*.
- Select the *Privacy* tab in the opening dialog.
- Press the *Advanced* button.
- Enable the checkbox Always allow session cookies.
- Press OK to close this dialog and press OK again to close the Internet Options dialog and apply the settings.

The problem should no longer occur and you can select other sections without the need to log in again. If the problem persists, if you have difficulties in finding the desired setting or if you have any other question, please select the *myMember Service* section in the top navigation bar and select *Contact Us* on the left pane to send in your request.

You do not have access to our Member Service yet? Then select the *Member Service* tab on the Home of Ziehm Imaging's website where you will be given a link to submit your request for access data.

Enjoy exploring our Ziehm Imaging Member Service!