

Quick User Guide für Ziehm Imaging's Member Service USA

Dear US Colleagues and Partners,

Ziehm Imaging presents the new Member Service as a specific technical service and support platform for US colleagues and partners which is continuously updated and expanded.

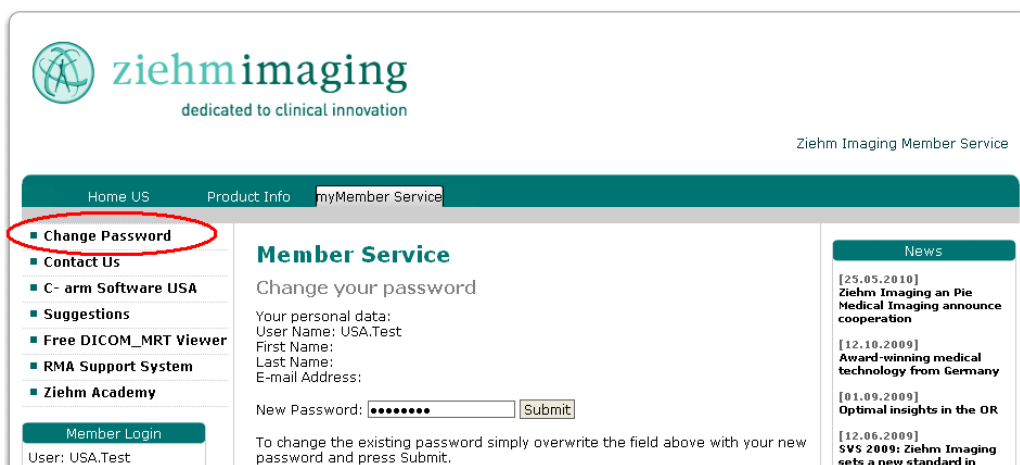
How to log in

To log in to the Member Service use the *Member Login* section on the left side, enter your login which was sent by email and press the *Login* button.



"myMember Service" Section

Immediately after your first login, it is recommended to replace the original password by a password of your own choice. To do this, select *myMember Service* from the top navigation bar and select *Change Password* from the drop down list or the left side. Type your password in the *New Password* field and press the *Submit* button to change it.



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Download Software

To download the current c-arm software in the section *myMember Service* please select *C-arm Software USA* from the drop down list or from the left side of the page. Choose the desired software and start the download by clicking on the file. After the download's completion you will receive a confirmation mail.



C- Arm Software USA
For external use only [click on the software for download](#)

Description	Type	Size
<input type="checkbox"/> Product Information Ziehm Vision 3 Software Version 5.28.3		655.93 KB
<input type="checkbox"/> Ziehm Vision Host Software Version 5.28.3		42.59 MB
<input type="checkbox"/> Ziehm Vision Studio Software Version 5.28.3		11.14 MB
<input type="checkbox"/> NDS BIOS 58B0109-D-04		646.06 KB
<input type="checkbox"/> Product Information Software 5.28.0		420.11 KB

"Product Info" Section

This section provides all technical documents related to Ziehm Imaging products, e.g. general technical information, change notifications, manuals, etc. Please choose the desired system from the drop down list or from the navigation bar on the left.



Ziehm Imaging Products

Click on one of the buttons below to see the Technical Support Documents for the Ziehm Vario

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Trouble by using MS Internet Explorer?

Unfortunately, problems may occur with MS Internet Explorer after having logged in to the Member Service. When selecting any section of the Member Service, e.g. product info, you will get a message stating that you need to be logged in to continue.

This problem occurs due to the current settings of MS Internet Explorer which do not allow session cookies.

To solve this problem continue as follows:

- In MS Internet Explorer select the Tools menu > Internet Options.
- Select the Privacy tab in the opening dialog.
- Press the Advanced button.
- Enable the checkbox "Always allow Session Cookies".
- Press OK to close this dialog and press OK again to close the Internet Options dialog and apply the settings.

The problem should no longer occur and you can select other sections without the need for logging in again. If the problem continues, if you have difficulties in finding the desired setting or if you have any other question, please select the *myMember Service* section from the top navigation bar and select Contact Us on the left side to send in your request.

You do not have access to our Member Service yet? Then select the Member Service tab from the home of Ziehm Imaging's website where you will be given a link to submit your request for access data.

Enjoy exploring our Ziehm Imaging Member Service!